



उत्तर प्रदेश ग्रामीण बैंक

UTTAR PRADESH GRAMIN BANK

(सरकार के स्वामित्वाधीन अनुसूचित बैंक)  
(Scheduled Bank Owned by Government)

Approved Vendor (CCTV system)  
Uttar Pradesh Gramin Bank

Date:01-11-2025

**QUOTATION FOR ANNUAL MAINTENANCE CONTRACT AND RATE CONTRACT FOR CCTV SYSTEM (BISWAN REGION)**

Uttar Pradesh Gramin Bank, Regional Office, Biswan invites sealed quotations from bank empaneled vendors for Annual Maintenance Contract (Non Comprehensive) of CCTV system installed in 73(No.) branches of Biswan Region and rate contract or new supply, installation and commissioning of CCTV System.

**Minimum Maintenance Checkups during Maintenance Visits:** CCTV System - Service provider during the each AMC visit will:

- (i) Check the complete system including all cameras. Service provider will ensure that the CCTV coverage is available for main entrance of the bank, entrance to strong / safe room, cash safe, cashier cabin(s), branch manager cabin, lobby area, outside branch including parking and ATM room (If available).
- (ii) Change the position of the camera in consultation with the Branch Manager and RSO, if a camera is fitted at a place where its performance is adversely affected by bright light falling on it.
- (iii) Ensure that the camera in ATM room appropriately sited inside the ATM room focused and covering the customer's face and hands transacting cash but not the ATM screen and keypad so as not to compromise on the confidentiality of the transaction.
- (iv) Ensure the settings of all cameras and DVR are in such a way without compromising the quality and required standards so as to achieve recording of 90 days minimum (180 days minimum for Locker Branch) which in future may be increased to more number of days as and when directed by the competent authority of the bank.
- (v) Ensure that the CCTV system is connected to branch UPS.
- (vi) Carry out any other checkup/inspection as and when directed by the bank or which the service provider feels necessary to maintain the CCTV systems healthy and trouble-free.

**The terms and conditions of the Annual Maintenance Contract are as under:**

1. The AMC will be valid for the Two years with the condition that your technician will complete one mandatory visit (per quarter) to all branches and submit the reports to regional office within tenth of succeeding month.
2. The technician will visit the branch as and when required during the AMC period. Any number of complaints of break down/mal-functioning of burglar alarm system in any of the branch shall be attended by the technician **Free of cost** during the contact period, for extra visit no charges shall be paid.
3. The call for repairs / service from branches has to be attended immediately within 24 hours but not later than 48 hours (depending upon the distance) during the warranty and AMC period. A standby system has to be installed, if the system could not be repaired/ serviced at branch, within 48 hours and no charges shall be claimed for this standby system. If firm fails to attend the call / not installing standby system within given time period, penalty will be imposed for 200/- rupees per day.
4. As the annual maintenance contract is **non-comprehensive** in nature. It is mandatory on the part of the vendor that they replace the defective parts of the CCTV SYSTEM only after seeking consent from the regional office.



Regional Office: Biswan, Bambhour House, Jagannath Ganj, Sidhuli Road, Biswan, Sitapur- 261201, Cell 7318094001  
Head Office: 2<sup>nd</sup> and 3<sup>rd</sup> floor, NBCC Commercial Complex, Vardan Khand, Gomti Nagar Extension, Lucknow - 226010  
email- ho@barodauprrb.co.in

5. Replacement/New installation work to be completed within 48 hours after the order of regional office. If firm fails to complete the repairing/installation work within given time period, penalty will be imposed for 200/- rupees per day.
6. The rate quoted will be valid for Two years and inclusive of all type of charges and expenses. The GST will be paid extra.
7. Payment for AMC shall be made to you within 15-working days after submit the bill along with quarterly visit report. No request for advance payment will be entertained.
8. The Vendor should have proper communication system for attending complaint form branches/RO.
9. The technician of the firm must have an identity card and should present the same to the branch officials before commencing the work.
10. Security Deposit of Rs. 10000/- (Rupees Ten thousand only) in the form of DD/Pay Order in favour of Uttar Pradesh Gramin Bank, payable at Biswan (Name of RO) must be submitted at regional office within 10 working days of work allotment (if your firm found to the lowest bid).
11. Security deposit money shall be kept with the bank till end of AMC period. Security deposit will be released after completion of the contractual period. No interest will be paid by the bank on deposit. The Security Deposit will be forfeited if the bidder-
  - (i) Refuses to accept any work on the prices quoted by the Firm.
  - (ii) Having accepted the work, fails to carry out its obligations mentioned therein.
  - (iii) Fails to provide satisfactory services for AMC.
12. The bank reserves the right of termination of this AMC without assigning any reason anytime.
13. The bank reserved the right to award the work in full or in parts or cancel the tender without assigning any reason whatsoever.

**Submission of quotations:**

Interested vendors may submit their quotations in a super scribed "QUOTATION FOR ANNUAL MAINTENACE CONTACT (AMC) and RATE CONTRACT OF CCTV SYSTEM IN BISWAN REGION" at the following address on attached annexure.

Regional Manager  
Uttar Pradesh Gramin Bank  
Regional office- Biswan  
Bambhour House, Jagannath Ganj  
Sidhaul Road Biswan, Sitapur-261201  
Contact Person: Mr. Awanish Kumar  
Contact No. : 7318094015

**Last date of receipt of the tender/quotation: 21-11-2025 till 02:00 PM**



  
Ajay Kant Ojha  
Regional Manager  
Regional Office Biswan

**Financial Bid For: CCTV System (BISWAN REGION)**

**(All the rates must be quoted in Indian Rupee only and exclusive of GST)**

Sl	Description of item	Make	Unit	Offered Item Make	Unit Price (Rs.)
1	<b>Bullet IR HD Fixed lens 3.6 mm or above Camera 2 MP or above, compatible with third party DVR</b>	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
2	<b>Dome IR HD Fixed lens 3.6 mm or above Camera 2 MP or above, compatible with third party DVR</b>	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
3	<b>Bullet IR HD varifocal Camera 2 MP or above -lens 1.3 to 6.0 mm or above, compatible with third party DVR</b>	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
4	<b>Dome IR HD varifocal Camera 2 MP or above -lens 1.3 to 6.0 mm or above, compatible with third party DVR</b>	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
5	<b>Digital Video Recorder (4 channel) with 1 SATA . DVR should support upto 8 TB Hard Disk</b>	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
6	<b>Digital Video Recorder (8 channel) with 2 SATA . DVR should support upto 16 TB Hard Disk (each SATA - 8TB).</b>	Dahua/Hikvision/CP Plus/ Securico/High Focus/Prama	1		
7	<b>19" or above HD Monitor 1920*1080 Pixels</b>	LG/ Samsung	1		
8	<b>Power Supply for 08 cameras output</b>	Branded	1		
9	<b>Power Supply for 04 cameras output</b>	Branded	1		
12	<b>Mouse wireless</b>	Branded	1		
13	<b>Hard Disk for DVR (4TB) Surveillance</b>	Seagate / WD/Toshiba	1		
14	<b>Hard Disk for DVR (6TB) Surveillance</b>	Seagate / WD/Toshiba	1		
15	<b>Hard Disk for DVR (8TB) Surveillance</b>	Seagate / WD/Toshiba	1		
16	<b>RG-6 Co-axial cable</b>	ISI Mark	Per Mtr		



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17	Wiring (2 Core unarmored cable)	ISI Mark	Per Mtr		
18	PVC conduit with 20mm dia	ISI Mark	Per Mtr		
19	Wallrack - 4U and above	Branded	1		
20	Installation Charges (If Entire System or DVR is shifted involving re-wiring etc.)		1		
<b>A</b>	<b>Sub Total of new products</b>				
1	Buy Back rate of old 4 channel DVR any make		1		
2	Buy Back rate of old camera any make/ model (-)		1		
3	Buy Back rate of old 2 TB Hard Disk (-)		1		
<b>B</b>	<b>Sub Total of Buy Back</b>				
<b>C</b>	<b>Total of CCTV System (Sub Total of new products 'A' – Sub Total of Buy Back 'B')</b>				
<b>D</b>	Non Comprehensive AMC per Branch for one year including Minor repair & Replacement (Including 04 mandatory Quarterly visit). In case of new installation, AMC will be paid after one warranty Period.		Per Year		
<b>E</b>	<b>Grand Total (Total of CCTV System 'C' + Total of AMC 'D')</b>				



**Name, Designation & Signature of  
Authorized Representative of firm**

**with Seal of the Firm**

**Date:**

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