



उत्तर प्रदेश ग्रामीण बैंक

UTTAR PRADESH GRAMIN BANK

सरकार के स्वामित्वाधीन अनुसूचित बैंक)
(Scheduled Bank Owned by Government)

Answer of Queries raised regarding Tender for Signage/Flex Change in Branches of Region Shahjahanpur.

S.N.	Query	Answer
1	As the uv printing is concern their are only few companies which provided 5 year ink with some limited uv printer available in india , kindly confirm if you want any specific machine are ink like you mention in backlit flex.	The tender does not prescribe any specific UV printing machine or ink brand. However details regarding 5 year warranty are mentioned in Technical Specifications & Annexure-I , the Bank requires: <ul style="list-style-type: none"> • 5-year e-warranty from the OEM for complete solution (Flex + UV Printing) • Flex from approved brands like 3M / Avery Dennison / LG Hausys / Metamark or equivalent Therefore, the bidder may use any printing set-up capable of meeting these specifications. No specific model/make is mandated.
2	As per as Removable and disposal of old flex is concerned their is no mention of escape holding charges if the signage is above 10 ft high.	As per tender Terms: <ul style="list-style-type: none"> • Removal and disposal of old flex is a part of the quoted rates. • No separate “height charges” or additional labour charges are payable. Vendors should include all related labour/equipment cost within their quoted rate.
3	3. Also if there comes light issue like in some signages if light is not working what need to be done at that point.	The tender scope covers flex supply, removal, and installation only. Lighting issues, wiring, or repair of glow-sign electrical fittings do not fall under this tender scope. In case non-working lights are observed, the vendor shall inform the branch/office , and the Bank will decide separately if any additional work is required.
4	There are very limited companies which provide a 5 year uv print warranty on certificates. Do you need a warranty certificate for uv print also , because if there will be any problem uv company will blame the lamination company and lamination company will blame the UV print company .	Yes. As per tender (Technical Specs): <ul style="list-style-type: none"> • 5-year OEM e-warranty must cover <i>both</i> Flex material and UV printing. • The warranty shall be issued by the principal original manufacturer of the flex. OEM warranty must cover: <ul style="list-style-type: none"> • Yellowing, cracking, fading, shrinkage, fungus, etc. Internal disputes between ink and lamination suppliers will not be considered by the Bank. The selected bidder is solely responsible for providing the required warranty.

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5	Please mention UV printer name and ink provided company name of you want the uv print e warranty , because lamination and flex company saying that they can not provide warranty for UV print.	<p>The tender does not prescribe any specific UV printing machine or ink brand.</p> <p>However details regarding 5 year warranty are mentioned in Technical Specifications & Annexure-I, the Bank requires:</p> <ul style="list-style-type: none">• 5-year e-warranty from the OEM for complete solution (Flex + UV Printing)• Flex from approved brands like 3M / Avery Dennison / LG Hausys / Metamark or equivalent <p>Therefore, the bidder may use any printing set-up capable of meeting these specifications. No specific model/make is mandated.</p>
6	Also all the tender opening on same date and asking for emd of 20000 to be submitted physically , how is that possible for any company to participate in every tender physically.	<p>As per tender clause, EMD must be submitted physically at the Regional Office before the deadline.</p> <p>Submission mode cannot be altered. Interested bidders must ensure timely submission as per tender conditions.</p>
7	Bank colour uniformity will also be affected if you do not mention the uv printing machine or the Ink company, As every other company have different tone for same colour.	<p>Bank will provide CDR file for its official colour codes as per branding guidelines.</p> <p>It is the bidder's responsibility to:</p> <ul style="list-style-type: none">• Ensure colour uniformity regardless of printer/ink brand.• Match output to the approved sample (to be provided by Bank).

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